

## YWCA Delaware Volunteer Opportunities

Program	Role	What It Involves	Time Commitment	Quantity	Skills Needed	Location
<b>FINANCIAL EMPOWERMENT &amp; HOMEOWNERSHIP</b>	<b>Client Connection Liaison</b>	Call our Financial Capability clients to follow-up on their experience and further needs	Approximately 3-4 hours per month or about 70 calls	Individual	Enthusiasm about Financial Capability programs and passion for connecting with people and providing resources. Script & program information provided.	Volunteer's location of choice
	<b>Real Estate Caller</b>	Call local real estate agents to educate them on our Homeownership programs & register for e-blasts as interested	Flexible based on volunteer availability. Results submitted 1x per month	Individual	Enthusiasm about Homeownership programs and passion for helping us to spread the word. Professional phone etiquette required.	Volunteer's location of choice
	<b>Internet Developer</b>	Assist in setting up internet based Financial Capability and Homeownership coaching/counseling application	Limited assignment 2-4 weeks	Individual	Experience with installing internet-based training software.	TBD
	<b>Workshop Speakers</b>	Deliver workshops that promote financial capability targeted to specific audiences	1-2 hour workshop as scheduled	Individual	Subject matter expert in workshop topic	Center for Social & Economic Progress in Newark and other sites
<b>HOUSING</b>	<b>External Collection Drives</b>	Boxed lunches, dinner meals, holiday goodies and welcome kits	Flexible based on volunteer availability.	Individual or group	Coordinate collection of items and delivery with internal staff	Home-Life Management Center in Wilmington
	<b>External Household Donations</b>	Gently used furniture, small appliances	Flexible based family need, goods match and on volunteer availability.	Individual or group	Coordinate delivery for families with internal staff	Home-Life Management Center in Wilmington
	<b>Special Occasion Activities</b>	Plan & facilitate activities for our residents. Topics of need vary based on occasion	Adults to do crafts, play games etc. with our children/families (timing and frequency to be matched with volunteer and client availability)	Individual or group	Detail-oriented, coordination general event ability, understanding/compassion for families in hardship	Home-Life Management Center in Wilmington
	<b>Adult Workshop Facilitator</b>	Plan & facilitate workshops for our residents. Topics of need vary with our clients.	Timing and frequency to be matched with volunteer & client availability	Individual or group	Understanding/compassion for families in hardship, knowledge of topic and ability to present while encouraging positivity	Home-Life Management Center in Wilmington

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<b>RACIAL JUSTICE</b>	<b>Stand Against Racism Participant</b>	Engage in your choice of activity to promote elimination of racism	At the volunteer's discretion	Individual or group	Detail-oriented, comprehension of general event processes, positive and can-do attitude with any task	Volunteer's location of choice
	<b>Discussion Facilitator</b>	Lead engaging discussion to promote understanding of racial differences	Can be somewhat matched to volunteer availability	Individual	Diversity awareness, good communication & team player	Locations vary
<b>SEXUAL ASSAULT RESPONSE CENTER</b>	<b>SARC Helpline Specialist</b>	Responding to calls from the 24/7 sexual assault crisis helpline.	6 hour shifts. Holidays. Weekends	Individual	50 total hours of training/ apprenticeship in suicide and rape prevention.	Remotely or at SARC's Newark Office
	<b>Sexual Assault Response Advocate (SARA)</b>	Responding to accompaniments and community education	6 hour shifts. Holidays. Weekends	Individual	50 total hours of training/ apprenticeship in suicide and rape prevention.	Hospitals, Police Stations, Courts, Community Events
	<b>Resource Center and Healing Space</b>	Customer service, clerical, data entry and supplies work	4 or 6 hour shifts.	Individual	10 total hours of training/ apprenticeship in domestic and sexual violence. Online research, customer service & clerical skills.	SARC's Newark Office and Healing Space at HLMC
<b>SPECIAL EVENTS</b>	<b>Event Assistant</b>	Help with pre-event task and/or with logistics on the day of event	<u>Pre-event tasks:</u> At the volunteer's discretion <u>Day of event logistics:</u> During event time	Individual or small groups	Detail-oriented, comprehension of general event processes, positive and can-do attitude with any task	Locations vary
	<b>Breakfast Ambassador</b>	Invite 10 people to attend a Mission Tour and the annual Breakfast Celebration Fundraiser. Host a table at the Breakfast	Approximately 6-8 hours spread out across several months. Frequency at volunteer's discretion. Breakfast is an 1 hour event on October 19	Individual	Comfortable inviting unfamiliar supporters and those from your network to a fundraising event where they can learn more about us and our clients, and network with others who share the passion of our mission.	<u>Cultivation:</u> Performed Remotely <u>Breakfast:</u> DuPont Country Club

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<b>SPECIAL EVENTS</b>	<b>Mission Tour Host</b>	Bring members of your network to a Mission Tour where they can learn more about us	1 hour scheduled tour held monthly  (Frequency can be scheduled by request at volunteer's discretion.)	Individual	Ability to share enthusiasm about YWCA. Comfortable inviting your network to YWCA events where they can learn about us and maybe even find their passion!	Home-Life Management Center in Wilmington
	<b>Annual Letter Campaign Solicitor(s)</b>	Write individual notes for solicitation letters	At the volunteer's discretion	Individual or small groups	Ability to write brief, personalized post-it notes within a specific timeframe.	Remote or at YWCA's Wilmington Admin Offices
<b>SPECIAL SKILLS &amp; OTHER</b>	<b>IT Support</b>	Evaluate current technology, provide recommendations for upgrades to address current and future needs, and train staff on new software systems.	At the volunteer's discretion	Individual	Ability to implement high quality technical solutions based on industry best practices.	Remotely or at YWCA's Admin. Offices in Wilmington
	<b>Graphic Designer</b>	Design various graphic documents including programs, brochures, newsletters, postcards, etc.	At the volunteer's discretion	Individual	Intermediate knowledge in graphic design and layout, dependability and availability to complete tasks within agreed timeframe.	Remotely
	<b>Content Writer</b>	Write, edit, proofread articles, testimonials, newsletters, reports, etc.	At the volunteer's discretion & when projects are available	Individual	Intermediate skills and experience in creating and editing content given basic direction.	Remotely or at YWCA's Admin. Offices in Wilmington
	<b>Scrapbook Specialist</b>	Assemble/revise storyboards using various scrapbook materials & photos	At the volunteer's discretion & when projects are available	Individual	Basic skills in scrapbooking, layout, visual spacing. Enjoys telling a visual story.	Remotely or at YWCA's Admin. Offices in Wilmington
	<b>Data Entry Assistant</b>	Enter various information into database	During normal business hours M-F, frequency can be matched to availability	Individual	Training required. Ability to learn and comprehend database concepts; comfortable in repetitive tasks; professional demeanor	YWCA's Admin. Offices in Wilmington
	<b>Office Assistant</b>	Filing, general organizing, shredding, printing, cutting, Microsoft Word, Excel and PowerPoint work	During normal business hours M-F, frequency can be matched to availability	Individual	Possess initiative in completing office tasks, professional demeanor, basic computer knowledge	YWCA's Admin. Offices in Wilmington

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<b>WAND</b>	<b>Workforce Development Speakers/ Subject Matter Experts</b>	Share their experiences as entrepreneurs with Self-Employment Success clients	Flexible based on availability (Workshop session/Roundtable /DIY Marketing Lab	Individual or group	Successful HR/Talent Development and Career Coaches Individuals/Partners	Center for Social & Economic Progress in Newark and other sites
	<b>Self-Employed Speakers/ Subject Matter Experts</b>	Share their experiences as entrepreneurs with Self-Employment Success clients	Flexible based on availability (Workshop session/Roundtable /DIY Marketing Lab	Individual or group	Successful Entrepreneurs and Self-Employed Individuals/Partners	Center for Social & Economic Progress in Newark and other sites
	<b>Event/Workshop Support</b>	Post and/or Distribute WANDflyers/ Marketing/Social Media/On-site assistance with events	Flexible based on availability	Individual or group	Understanding of WAND services and client base; Be willing to drive to designated locations/provide marketing and/or social media assistance/Be willing to drive to location of events and provide support	YWCA Sites and other locations vary throughout New Castle County
	<b>Career Coaches</b>	Provide on-site mockinterviews and resume review and feedback	Approximately 1-3 hours based upon volunteer availability	Individual or group	Experience conducting job interviews and comfortable providing feedback to client.	Interviewer's work location
<b>YOUTH</b>	<b>Admin Support</b>	Customer Service, Clerical, Data Entry, Organize <b>YOUTH</b> Office Program Supplies	During normal business hours M-F frequency can be matched to availability	Individual	Training/Possess initiative in completing office tasks, professional demeanor, basic computer knowledge	Center for Social & Economic Progress in Newark and other sites
	<b>YW Girl Mentor</b>	Support mentee with their goals & help them to realize their full potential	At least 5 hours per month	Individual	Active listener, encouraging, open-minded, patient and respectful. Bilingual a plus.	TBD by mentor/mentee
	<b>Project Assistants</b>	Assist Youth Advisors by developing activities & gathering materials used in workshops	Minimum of 2 hours per week	Individual	"Crafty", attention to detail, able to follow directions well.	Center for Social & Economic Progress in Newark
	<b>Data Entry</b>	Entering data in youth database	At least 3 hours per week	Individual	Attention to detail, Analytical	Center for Social & Economic Progress in Newark