Response Center Coordinator
Sexual Assault Response Center

The mission of the Sexual Assault Response Center (SARC) in Delaware is to respond to all forms of sexual and domestic violence through specialized crisis intervention services, comprehensive prevention education programs and advocacy for the rights of victims as survivors, family members and communities. YWCA Delaware has SARC offices in New Castle County and Sussex County.

The Sussex County Response Center Coordinator will manage the service operations which includes 24/7 Helpline, call routing, management software, Aftercare and counseling assignments, recruitment, screening and supervision of helpline and on call volunteers. The Coordinator will provide service coverage for the Helpline, On Call and Supervisory shift coverage for program service. The Coordinator must have a Bachelor’s Degree in Human Services or related field and 2-4 (two-four) years experience in similar social or human service agency/shelter or an Associate’s Degree and 5 (five) years experience working with violence victims in target populations. This position is full-time and reports to the SARC Director.

The Coordinator will have a counterpoint in the other county and will work together as a team to provide compassionate and timely service.

We offer a competitive salary and comprehensive benefits package. Qualified candidates should send a cover letter, resume and salary requirements to resume@ywcade.org

YWCA Delaware is on a Mission to eliminate racism, empower women, stand up for social justice, help families and strengthen communities. Annually, nearly 6,700 people participate in our comprehensive programs. YWCA Delaware is a leading advocate for women by providing housing, violence prevention and sexual assault crisis services, financial empowerment, racial justice and youth programming. We empower women politically, financially and socially, while fostering the confidence and can-do attitude needed to eliminate barriers and overcome life’s obstacles. We are a statewide organization headquartered in Wilmington, Delaware.

To learn more about YWCA Delaware, please visit our website at www.ywcade.org/employment

YWCA Delaware is an equal opportunity employer. We are committed to inclusivity and encourage qualified candidates from all culture and communities to apply.

No phone calls please.