



## Financial Empowerment Counselor

At YWCA Delaware we make a difference in peoples lives. Our opportunity is to guide and support individuals in achieving their goals for financial health and growth. YWCA's Financial Empowerment Team works with individuals to help them learn and apply skills to manage their own financial destiny. For many individuals, this involves repairing and building their credit score, debt management, budgeting for household expenses including savings, purchasing their first home, or avoiding foreclosure on an existing home.

Working one-on-one with clients, you will evaluate their financial status (includes credit, debt-to-income, savings, household expenses and budget) and develop the appropriate action plan to help them reach short- and long-term goals. You will monitor and encourage client progress through completion of the action plan with proactive support, referral to services and positive reinforcement.

For individuals in default on their mortgage payments, you will advocate and negotiate with mortgage lenders and other creditors on the client's behalf. For clients ready for homeownership, you will by provide education, guidance and referrals.

Your work as a coach and counselor includes connecting the client's accomplishments to larger YWCA program outcomes on an individual and team level. Eighteen months from now, you'll look back and feel the honor of having directly impacted lives, some of whom were in crisis.

We need a trained counselor with three or more years' experience in financial coaching, homeownership and/or credit counseling. Current Housing Counselor certification preferred and successful completion of HUD Housing Counselor Certification must be completed by August 2020 (at YWCA expense). Fluency in English and Spanish is highly desirable.

You will be required to attend mediation, workshops, trainings etc. using your own transportation and must be able to work a weekday evening or Saturday as needed. Data collection and entry for federal, state, and local agencies and organizations is also required.

We offer a competitive salary and benefits package and free parking. To learn more about YWCA Delaware, please visit our website at [www.ywcade.org](http://www.ywcade.org). Our worksite is located in Newark, Delaware about one mile from the I-95, Route 896 interchanges.

Please send a cover letter, resume and salary requirements to [resume@ywcade.org](mailto:resume@ywcade.org). Only complete applications will be considered.

YWCA Delaware is on a Mission to eliminate racism, empower women, stand up for social justice, help families and strengthen communities. Annually, nearly 6,700 people participate in our comprehensive programs. YWCA Delaware is a leading advocate for women by providing housing, violence prevention and sexual assault crisis services, financial empowerment, racial justice and youth programming. We empower women politically, financially and socially, while fostering the confidence and can-do attitude needed to eliminate barriers and overcome life's obstacles. We are a statewide organization headquartered in Wilmington, Delaware.

YWCA Delaware is an equal opportunity employer. We are committed to inclusivity and encourage qualified candidates from all cultures and communities to apply.