



FACILITIES MONITOR/FLOOR MANAGER (Part-time)

YWCA Delaware is on a Mission to eliminate racism, empower women, stand up for social justice, help families and strengthen communities. Annually, nearly 6,700 people participate in our comprehensive programs. YWCA Delaware is a leading advocate for women by providing housing, violence prevention and sexual assault crisis services, financial empowerment, racial justice and youth programming. We empower women politically, financially and socially, while fostering the confidence and can-do attitude needed to eliminate barriers and overcome life's obstacles. We are a statewide organization headquartered in Wilmington, Delaware.

We need **Facilities Monitor/Floor Managers** who are able to work part-time primarily evenings and weekends including swing shift scheduling. The Facilities Monitor/Floor Manager provides security, safety and protection measures for participants, staff, visitors and the facility in a 24 hour transitional housing program. The Facilities Monitor/Floor Manager provides case management support in acclimating participants to the program. The Facilities Monitor/Floor Manager reports to the Supportive Services Supervisor.

The Facilities Monitor/Floor Manager work with the Home Life Management Center participants assisting them with the adjustment to group living through consistent reinforcement of program guidelines, curfews and all safety and security procedures. The Floor Managers model and encourage appropriate behavior and expectations to and with participants and staff. We provide our services using the Trauma Informed Care methodology.

The weekend shifts are 12 hour shifts from 8am-8pm and 8pm to 8am. Weekday shift are fill in for regular staff who will be out. Those shifts include 8am-4 pm, 4pm-12am, 6pm-12am, 12am-8am.

We need people who:

- Have a high school degree,
- Have Two years' experience in a safety and security environment demonstrating proper judgment in emergency situations,
- Demonstrate ability to interact successfully with participants and staff who come from diverse backgrounds.
- Are reliable and dependable,
- Good computer skills with Microsoft Office

We pay \$11/hr. Qualified candidates should send a resume to resume@ywcade.org

To learn more about YWCA Delaware please visit our website at www.ywcade.org/employment

YWCA Delaware is an equal opportunity employer. We are committed to inclusivity and encourage qualified candidates from all cultures and communities to apply.