Case Manager

The Case Manager guides individuals and families who are currently and/or at risk of homelessness, and individuals/families in jeopardy of such in their goal of obtaining permanent housing through case management services. This is accomplished by providing case management support, coordinating resources and stabilization for participants using YWCA and community resources. This position reports directly to the Chief Housing Officer.

Primary Responsibilities:

- Develop individualized housing plan for each individual and/or family, including intake, coordinating referrals and services, and reviewing case management plans on a weekly basis
- Administrative duties which reinforce programs goals and outcomes, including data entry and management, and utilizing resource tracking system to report client referral records with CMIS
- Assist clients with creating an ongoing holistic approach offering sage, affordable and sustainable housing
- Develop relationships with landlords and community resources that will empower the client to remain in the community successfully

Qualifications:

- Bachelor’s degree in Human Services preferred, or equivalent combination of training and experience
- 3-5 years’ experience in human services/social work, including domestic violence and substance abuse
- 1-3 years case management experience working with families and individuals in transition required
- Ability to maintain professional demeanor and relationships with program participants
- Bilingual (English/Spanish) strongly preferred

Candidates must accept and implement the YWCA mission to empower women, eliminate racism and promote peace, justice, freedom and dignity for all.

Job Type: Full-time, exempt. We offer a comprehensive benefits package

Qualified candidates should use this link to apply:  
https://recruiting.paylocity.com/recruiting/jobs/Details/504575/YWCA-Delaware/Case-Manager

YWCA Delaware is an equal opportunity employer. We are committed to inclusivity and encourage qualified candidates from all cultures and communities to apply.

YWCA Delaware is a leading advocate for women by providing housing, violence prevention and sexual assault crisis services, financial empowerment, racial justice and youth programming. We empower women politically, financially and socially while fostering the confidence and can-do attitude needed to eliminate barriers and overcome life’s obstacles. We are a statewide organization headquartered in Wilmington, Delaware. Annually we serve approximately 6,700 participants within our comprehensive programs. Our mission is to eliminate racism, empower women, stand up for social justice, help families and strengthen communities.

No phone calls please